

# **The "Never Disclosed" Tips Every TV Viewer Should Know...**



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### **INTRODUCTION**

According to industry experts, satellite services revenues increased 18% worldwide in 2007, with satellite TV contributing about 75% of the overall satellite services revenues of \$78.6 Billion AUD (equivalent to over US \$63 Billion). The total number of satellite TV subscribers increased by more than 13% over 2006 levels, crossing the 100 million mark globally. On average, the global satellite TV subscriber community grows by more than 13% each year over the past 3 years.

The number of High Definition Television (HDTV) channels grew from 150% during the period 2006 to mid 2008. Forecasts are predicting that the growth will hit 350% by the year 2013, with an average annual growth of 35%.

The popularity of satellite TV cannot be underestimated. Today, there are already millions of satellite TV subscribers in America alone. And with high quality, crystal clear pictures and audio, many cable TV subscribers are quickly switching camps to popular satellite TV service providers like DIRECTV and DISH Network.

For those who are on analog and cable TV, you may be considering if you should do the switch. Perhaps there just isn't enough information on the internet to help you make an informed and unbiased decision. What you will read here will make you a well-informed TV viewer and consumer.

For the first-time satellite TV subscriber, it can be a daunting experience trying to figure out which is the best satellite TV deal around that can meet your needs. The tips you pick up here will equip you to ask the right questions the next time you meet a representative dealer of the satellite TV services.

And for those who are existing satellite TV viewers, learn how you can enhance your TV viewing experience.

### **Chapter 1 – Cable Vs Satellite TV**

The biggest question that every TV viewer asks is “Cable Vs Satellite TV – Which Is Better?” While there is no clear-cut answer and a cable TV lover will always argue that cable television suits him better, the question really lies in the consumer's needs and preferences. But what we can do is to show you the side-by-side fair comparison of various key aspects of cable and satellite TV.

#### **Prices**

Satellite TV providers are not taxed by the local governments and also do not need sophisticated and huge infrastructures to run the television system. Since this is the case, the capital costs of running the business are lower. Naturally, prices of satellite TV packages can be cheaper than cable. While the cable companies are playing catch-up by offering lower priced packages, it is a difficult race against satellite TV which is able to match them with more channels for the same price.

At the same time, cable companies have tons of miles of obsolete links underground and the conversion to digital is an expensive exercise. While satellite TV companies do charge fees per room for receiving the TV signals, some cable companies do that too. So they are quite on par in this aspect.

On the overall, satellite TV has an edge over cable TV.

#### **Equipment**

Satellite TV dish requires a clear unobstructed path towards the southern sky. This is to allow the transmission of TV signals. For such purposes, you do need a remote, a converter box for each TV set and compatible television. If you are renting, the installation of satellite dish may actually cost you a deposit.

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Fixing it on the wall or roof also means that it is subjected to damage as well.

For cable TV subscribers, it is a lot easier for those who do not want digital programs. All they need is the television. As for digital TV, a receiver box is required which is the same case as in satellite TV.

A lot of satellite TV providers offer Digital Video Recorders (DVR) and quite often, these can either be purchased upfront or bundled into 12-month TV packages for free. Be sure to look out for such deals.

Cable in this case has an advantage over satellite TV.

### **Programs**

This is a tough arena of competition for both satellite TV and cable TV. In terms of the maximum number of channels, both are able to provide over 350 channels today. The “500 channel” idea is now a reality. However, there are some marked differences between both satellite and cable.

Taking all cable packages offered by different companies, the average number of channels offered by cable companies stands at about 200, whereas satellite offers more than 300 in most cases. This gap is narrowing as we speak.

Cable is able to offer \$20 plans for those who prefer a no-frills, basic TV selection, not the 500-channel package. They are also able to outdo satellite TV providers in providing local programs such as public access stations as well as more pay-per-view movies, which are typically not provided in satellite TV packages.

However, satellite TV can offer east and west coast feeds and sports channels like Fox Sports and ESPN. They are also able to alternate the feeds such that you can watch either of the games. But this may carry an extra charge.

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This sports package is one feature which cable is unable to provide for its subscribers.

So, it really depends on what your needs are.

### **Availability**

While satellite TV needs a clear view of the southern sky, the cable TV can go as far as its infrastructure supports. In a lot of smaller towns and rural areas where there are no cables running underground, the only solution is satellite TV.

### **Quality & Reliability**

This is a factor which all TV viewers should consider. Cable TV provides both digital and analog (over-the-air) channels. Naturally, digital channels are more superior and offer crystal clear picture quality as well as reception. Satellite TV like DISH Network and DIRECTV only provides digital channels which also mean that the picture and audio quality are unmatched.

However, the only hiccup is that satellite reception can be affected by harsh weather conditions. But it is a rare occurrence.

While some cable companies do offer digital channels, one tip here is to scrutinize their packages. There have been complaints about companies charging extra for such services. Also, the selection can be very limited.

Satellite TV outages average less than 1% compared to cable TV at between 3 to 5%.

### **Digital HDTV and DVR**

Cable and satellite TV companies both offer digital, high definition and digital video recorders.

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The difference is in the way they package these equipment into your plans. Cable leases their DVR and HD box on a monthly basis.

On the other hand, satellite companies may charge an upfront fee for the purchase of the DVR and HD box. Some are also similar to cable companies. One piece of advice here is to purchase the equipment rather than leasing. The savings are more.

### **Customer Satisfaction**

All users love good service. Satellite TV companies have managed to grow, adding over 27 million users that switched from cable and analog TV services over the past few years. Up till today, many still do not have a store front and depends largely on online customer services and phone. If you prefer a storefront where you can make your complaints and bring your equipment for repairs, naturally, cable TV companies are the clear winners in this aspect.

That said, J.D. Power and Associates, which is widely recognized as the voice of the customer that conducts customer satisfaction and quality research studies has ranked DIRECTV and DISH Network higher than all other cable companies over the past 5 years including 2007.

### **Bundled Deals**

Bundled deals are really nothing new in the consumer world. A toothpaste company may bundle their toothpastes with toothbrushes and sell them together. Even satellite and cable TV companies are doing the same. Many have formed strategic alliances with telecommunication companies to offer phone, internet and television services, 3 in 1 for lower prices.

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One example is how SBC joined Yahoo! and DISH Network to offer phone, DSL and satellite TV services. One golden tip is to look out for free bundled deals like free cell phones or even receiver boxes.

### **Term Of Contract**

One more aspect to compare between a satellite and cable TV company is the minimum term of the contract. Some satellite TV services require you to sign up for their plans for 3 to 24 months, while others do not. Seldom do cable TV companies require you to commit to a minimum period of service.

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### Chapter 2 – Comparison Chart Between Cable & Satellite TV

Feature	Satellite TV	Cable TV
Average Fee For Basic Programming	\$39.95 per month	\$31.99 per month
Local Channels	Yes	Yes
Equipment	One satellite TV dish and up to 4 receivers	Cable boxes
Installation Fee	Price varies	Free
Channels (On Average)	350	180
Sports Packages	Football, Baseball, Basketball, Hockey, Soccer, and ESPN	No
All-Digital Picture and Sound	Yes	No
Satellite radio	Up to 73 channels	Varies
DVR (Digital Video Recorder)	Free	Price varies
HDTV (High Definition TV)	Optional	Optional
International Programming	African, Arabic, Armenian, Asian, Chinese, Farsi, French, German, Greek, Israeli, Italian, Japanese, Korean, Polish, Portuguese, Russian, South Asian, Spanish, Tagalog, Urdu	Varies
Pay-Per-View Movies and Events	80 channels	40 channels
Parental Controls	Yes	Yes
Internet Service	Yes	Yes
Customer Satisfaction Ranking	Top	Varies
Equipment	Leased	Leased
Installation Time	1 to 5 days	1 to 5 days

Details in the chart are subjected to change.

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### **Chapter 3 – 4 Killer Buying Tips For Satellite TV Systems**

Nowadays, you may come across DIRECTV and DISH Network representatives offering free satellite TV systems to their first-time subscribers to entice them to sign up. Before you commit yourself to a long-term plan with the satellite TV providers, consider the following 4 buying tips to get the best deal around.

#### ***Tip 1 – Free Dish and Receiver Box***

The dish and receiver boxes should be included in the package for free. This is the first thing you need to look out for when subscribing for any satellite TV plan regardless of which satellite TV provider you are going with. Some are charging as much as \$400 for similar packages!

#### ***Tip 2 – Free Installation***

You may not be aware but some of these installations come with a price tag of anything between \$40 and \$100 per installation. It is easy to assume that with the self-installation kit and guide, things are pretty much plug and play. Little do people know that the most tricky part of the installation is not the physical setup but configuring the setup for maximum signal strength. This determines the quality of the picture and sound. Professionals are able to optimize your satellite TV systems such that the reception is optimal and there is no problem such as “fuzzy images” or “image free” when a storm hits your vicinity.

#### ***Tip 3 – Get Upgrades In First Order***

While the basic setup is sufficient for most families, you never know what you may need in future.

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This is why it is important to find out what you probably will need such as extra receiver boxes for additional rooms, digital video recorders and more.

Opting to upgrade during the first order or installation is often much cheaper than adding on these subsequently. Do not forget that for each visit by the technicians, you have to pay for that. Also, normally, the service providers will have special combo deals for first-time subscribers.

Those opting for DISH Network should order the latest Dish 500 satellite dish and receiver system. This is a dual Low Noise Block (LNB) dish that can receive up to 500 channels from within the DISH Network's satellites. Of that, you will be able to receive Dolby Digital Surround Sound (DDSS), High Definition TV (HDTV) and even local broadcasts.

DIRECTV offers a triple LNB satellite dish antenna which allows one to receive TV signals from 3 satellites at the same time. Likewise, you will get HDTV, DDSS and local broadcasts.

So make sure that you opt for the upgrades if you can afford it on the first order. This will save you more money in the long-run.

### ***Tip 4 – Decide Which Rooms Should Receive Satellite TV Channels***

Most satellite TV providers will provide free installation and equipment for up to 4 rooms. Anything above that and it can get expensive for you. Do not be shocked if you have to pay \$100 for each additional room.

Typically, a family does not need more than 4 rooms installed. So do choose wisely.

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### Chapter 4 – 10 Tips For Better Satellite TV Experience

#### ***Tip 1 – Alignment Of Satellite TV Dish For Optimal Signal Strength***

Aligning the satellite dish is the most important element to get it to work. Any misalignment will easily distort the images and is often the cause of picture “freeze” or “loss” during bad weather conditions.

Use a working compass. If you do not know how to use one, get a friend or family member who knows to help you.

Such mistakes can be avoided by adjusting the satellite dish in minute increments. You may have to exercise patience in this to get the optimal signal strength.

The top of the dish should always be vertical. Make use of a bubble level to confirm its verticality. The proper way to do so is to take measurements at 90 degree intervals around the top of the mast. This step cannot be ignored and must be accurately carried out to ensure that you can receive the strongest signals. Ultimately, using a spectrum analyzer is the best way to find a satellite and peaking reception of its signal. There are also cheaper signal meters. If you do not feel comfortable about doing this, consult your local satellite dealer.

#### ***Tip 2 – Reset and Resolve***

What happens when the satellite TV does not work? Dump it away! Just joking... The truth is, a lot of times, simply by resetting the satellite TV system can boot it up to work. How do you do so? Press and hold the “Start Up” or “Power” button for a few seconds or simply remove the unit from the fixture.

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### ***Tip 3 – Auto-Update DVR System***

If you are using the newer versions of DVR receivers such as those provided by DISH Network, you can configure it to auto-update. Remember to update the TV guide.

### ***Tip 4 – Surge Protection***

There are 3 places where a power surge can strike – the plug in the wall, the coaxial cable and the phone connection. Surge protection is a must if you want to enjoy your satellite TV without interruptions and a fat replacement or repair fee. Do not try to save on this. Get a premium surge protector that has inputs for the coax cable and telephone jack. The same goes for protecting the antenna inputs.

### ***Tip 5 – Secure the Receivers***

This sounds simple but a lot of families still ignore that, only to regret later. Since the DVR receivers contain hard drives, you cannot subject it to physical knocks, shaking and any other movements. It is therefore important for you to secure them in a position where there are no movements. If you have to move it, please switch it off first by unplugging it.

### ***Tip 6 – Clean the Satellite TV Systems Regularly***

Just like any other electronic appliances like your computer or DVD player, it is important to keep them dust-free. While it is challenging to keep an environment free from dust, you can actually blow them away. Get an air duster and blow the receiver units periodically, either weekly or monthly. Each time when you do so, power it off first. When you wipe the satellite dish, do it gently and carefully to prevent misaligning it.

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### ***Tip 7 – Do Not Self-Repair***

If the system dies on you, do not attempt to DIY repair it. This will render the warranty void and you end up wasting your money to get a new unit. Call the service provider to send in their qualified technicians.

### ***Tip 8 – Ensure There is Ventilation***

Since the DVR receivers have cooler fans, it is crucial to ensure that there is proper ventilation. Similar to the cooler fans in computers, it is meant to reduce the temperature of the unit's processor so that it does not burn out.

### ***Tip 9 – Do Not Place the Receiver Directly In A Cold Environment***

Avoid placing it directly under the air conditioner or any cold places of the home. There is moisture in the atmosphere and when you power up the receiver, it will start to warm up leading to condensation which will kill the parts. If it is really cold, let it slowly adjust to the room temperature and wait for another 30 to 45 minutes before switching it back on.

### ***Tip 10 – Troubleshooting When There Is No Signal***

Here are some basic troubleshooting tips you can use to find the signal if everything seems properly setup. Make sure that there is a direct cable line from your dish to the receiver box. Eliminate the boosters, splitters or switches. Use a RG6 Coax cable only. Double check those cable connectors to make sure that they are not corroded and tightly secured. Also, if there are shorts, ie when the aluminum filaments touch the copper, there will be no TV signal on your screen.

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### Chapter 5 – Top 10 Q & A about Satellite TV

**Question 1:** If I want to watch satellite TV channels on more than 1 TV set, how should I go about doing that?

**Answer:** What you are talking about is a multiple TV system. There are two ways to construct such a system.

1. Multiple TV sets using a single satellite TV receiver: You can easily connect more than one television set using a basic receiver.

However, all the TV sets will receive the same satellite TV channel. Connect the satellite receiver's antenna-style "RF" output to the input of the second TV set (a RG-6 or RG-59 cable is good enough for such a connection). There are now some receivers that come with 2 tuners, meaning that you can watch 2 different channels on the 2 TV sets with a single receiver. These receiver units come with 2 sets of audio/video outputs and 2 remotes (one operates via radio frequencies which allows you to control the receiver from the second room where the second TV set is).

2. Multiple TV sets using multiple satellite TV receivers: Certain dishes are able to handle up to 4 receivers.

This means that you can hook up 4 TV sets and play 4 different channels simultaneously in 4 separate rooms. Should you want to increase the number of TV sets, there is a way to do it. Buy a multi-switch to split the satellite TV feed. It will make sure that the quality of the TV is not compromised. All the TV sets will be running independent coaxial cables from the dish which means that you can put them anywhere in your house.

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**Question 2:** What equipment do I need for a satellite TV system to work?

**Answer:** A basic satellite TV system consists of a dish and a receiver. There are other peripherals that can enhance your viewing experience with features like TiVo, HDTV, DSL internet access and parental control over programs that your children watch.

**Question 3:** If I use a satellite TV system with a dual-output dish, can my family watch 2 different TV channels using 2 TV sets at the same time in different rooms?

**Answer:** The answer is yes, but you do need 2 receivers, one for each TV set. While you do not need to buy 2 receivers now, purchasing a dual-output dish allows for future plans to hook up 1 more TV set in a separate room.

**Question 4:** Do I have to pay double what I am paying now if I buy 2 satellite receivers?

**Answer:** The answer is no since your receivers are connected to a single phone line. However, you do need to pay a nominal monthly fee for each additional receiver unit.

**Question 5:** What will happen if I remove the satellite TV receiver from my phone line?

**Answer:** If the receiver is not connected to the phone line, you will not be able to order pay-per-view programs. Each time you order a pay-per-view program, a fee is charged and billed over the phone. However, you do not need to worry about incurring additional phone bills as this works independently.

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**Question 6:** I have experienced blackouts when watching certain sports channels, is it because of a breakdown in the transmission of satellite TV feeds?

**Answer:** If you are only experiencing blackouts for sports channels and can still access other channels, the reason is because of the restrictions imposed by the sports franchise requirements, be it for a league or team sports.

**Question 7:** Can I enjoy surround sound while I watch the satellite TV programs at home?

**Answer:** With a home theater system, you can! The satellite audio signal is crystal clear, full range digital stereo, and is compatible with the Dolby or Pro Logic decoder in your audio/video receiver. High-definition satellite TV receivers often come with an optical digital output. They can pass the Dolby Digital audio signal to an audio/video receiver with Dolby Digital decoding seamlessly.

**Question 8:** Does bad weather affect the satellite TV reception?

**Answer:** Your satellite TV reception is affected only during heavy storms. This is infrequent and you will only experience short spurts of interference.

**Question 9:** Where do I find the TV program schedule?

**Answer:** All satellite TV providers offer an intuitive and easy-to-use program guide on-screen where you can navigate to find the program that you like. Normally, the listing covers the programming for the next 2 days to 2 weeks.

**Question 10:** How many satellites do the satellite TV providers have?

**Answer:** There is no exact count at this time, but we understand that there are quite a number of them, including those at 61.5°, 95°, 101°, 110°, 119°, and 129° longitude. These are either for HDTV programming or local channels.

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### Chapter 6 – Free Television Channels – How To Get Them?

So is there really such a thing as free television? The answer is Yes. Free television or rather Free To Air (FTA) satellite TV has been around for some time. Basically, with a satellite dish and receiver, it is possible for you to receive international TV and radio channels that are unencrypted without paying a single cent. And the best part is, it is legal to do so. All the FTA channels are broadcast in digital format, meaning that the picture and audio quality are crystal clear.

#### Equipment Needed

All you need as we mentioned is a satellite dish as well as a digital satellite TV receiver. Satellite dish can range from 0.65 to 2.3m in size. Generally, the larger it is, the better the quality in terms of the number of channels receivable. To optimize the reception, a motorized 2.3m satellite dish with a K-band LNBF is the best combination. The dish can be mounted on the roof or on a post fixed to the ground.

Receivers like eMTech eM-150, or other receivers from ASTRA, Echosat, FortecStar, Globalsat, Homecast, Infosat, Mascom, Nextstar, Omax, Skymaster, Starcom and Starsat are suitable. When used together with a separate positioner, the system can provide excellent digital FTA reception and automatic dish re-alignment to intercept the correct channels. In other words, you simply choose a channel you want and the system will make the necessary adjustments to bring you the channel.

#### Modifications and Upgrades

This is a common question asked by many folks. It is possible to modify your 2.3m dish system to receive more FTA channels by using an actuator.

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It is also possible for you to add extra TV outlet cables, remote extenders and AV senders to extend the TV viewing to other rooms in the house.

### **Channel Switching**

If you have never watched FTA TV broadcasts, you may not know that the channels that are available do change. While there are certain TV channels that remain unchanged, others have switched to completely different satellites. There are also times when the TV stations decide to encrypt their channels and hence make it virtually impossible to receive the channels.

Many TV viewers have been watching FTA TV broadcasts for a few years now. The trend is not about to stop. After all, the equipment cost is a one-time capital investment of a few hundred dollars only.

In the next chapter, you will read about a better alternative to setting up a conventional satellite dish-receiver system to receive FTA channels. The whole new system allows one to watch from well over 3000 FTA broadcast stations without the hassle of any physical setup.

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### Chapter 7 – PC Satellite TV Software – The Bill Buster?

In this section, you will read about the latest PC satellite TV software that is making its way into the homes of many families. As of now, there are more than 100,000 users tuning into satellite TV channels using this software, and saving \$30 to \$100 every single month on TV bills.

#### **Background**

After 7 years of software research and development and over \$200,000 of development costs later, a group of software programmers finally came up with a piece of revolutionary application that converts any computer into a satellite TV.

Commonly known as the PC satellite TV software in the industry, it receives satellite TV feeds from Free-To-Air broadcast stations around the world and displays the TV channels on the computer screen. At the time of this writing, the software is able to receive feeds from over 78 countries globally. The feeds are first processed and decoded, making use of the PC architecture and the internet connection to stream the TV channels onto your computer.

**See the software demo: <http://www.QualityTVForYou.info>**

***Here is a snippet taken from the official PC Satellite TV website.***

#### **Variety and Number Of Channels**

**Movies:** Channels of action, adventure, comedy, romance, science fiction, adventure and many other genres including foreign movies.

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**Sports:** Channels showing baseball, football, soccer, basketball, tennis, golf, boxing, martial arts and racing! Channels like ESPN News, EuroSports TV, GameSports TV, WHL TV, Fox Network, and Sport Star.

**Music:** Some channels to check out are DeeJay TV, Festival TV, Ministry Of Sound, Party TV, and Club TV. There are also over 1,500 radio stations.

**Premium Channels:** Channels, including Comedy Central, MTV Overdrive, Euro TV, Discovery Channel, Broadway Network, Game Network, MovieStat Network, National Geographic, Food Network, Rapture TV, Vintage Cartoons, Show TV and HDTV (high definition television) channels are available.

**Kids Channels:** Countless channels for your kids that show cartoons and movies.

**Educational:** Some of the channels you should check out are Research TV, The Academic Channel, Global Country, Strawberry TV and The Baby Channel!

**Religious:** There's a lot of programming here from channels like The Church Channel, Hope TV, Islam Channel, Kabbalah, Word Of God, and Vatican TV!

**Shopping:** You can shop from all around the world right from your couch! Channels like Gems TV, Jewelry TV, Price-Drop TV, QVC, and Speed Auction!

**News, Weather And Politics:** Hundreds of channels with the latest news, weather and politics from all over the country and the world, live and uncensored! There are countless channels of ABC, NBC, CBS, FOX and PBS affiliates all over the country and the world. This means if you are from Texas but are visiting California, you can still tune in to your local favorite news station!

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The countries that provide the feeds include:

ALBANIA	EGYPT	LUXEMBURG	SAUDI ARABIA
ALGERIA	ESTONIA	MACEDONIA	SERBIA
ANDORRA	FINLAND	MALAYSIA	SOUTH AFRICA
ARGENTINA	FRANCE	MALTA	SOUTH KOREA
AUSTRALIA	GERMANY	MEXICO	SPAIN
AUSTRIA	GREECE	MONGOLIA	SRI LANKA
BELARUS	HUNGARY	NETHERLANDS	SWEDEN
BELGIUM	ICELAND	NEW ZEALAND	SWITZERLAND
BOLIVIA	INDIA	NICARAGUA	TAIWAN
BOSNIA	INDONESIA	NIGERIA	THAILAND
BRAZIL	IRAN	OMAN	TURKEY
CANADA	IRAQ	PANAMA	UNITED
CHILE	ISRAEL	PERU	KINGDOM
CHINA	ITALY	PHILIPPINES	UKRAINE
COLOMBIA	JAMAICA	POLAND	USA
COSTA RICA	JAPAN	PORTUGAL	VATICAN CITY
CUBA	JORDAN	PUERTO RICO	VENEZUELA
CZECH REP	KURDISTAN	QATAR	VIETNAM
DENMARK	KUWAIT	ROMANIA	
DOMINIC. REP	LATVIA	RUSSIAN FED	
	LEBANON		

### **Details about the PC Satellite TV Software**

Priced within the range of \$49.99 to \$99.99, the software is sold online by authorized retailers. The payment is one-time, and you are entitled to unlimited access to TV channels from over 3000 FTA TV broadcast stations worldwide. Download the package at:

**<http://www.QualityTVForYou.info>**

Enjoy hours of TV entertainment without worrying about monthly bills anymore!

### RESOURCES AND REFERENCES:

<http://www.TVSecretManual.com> – Satellite TV Newsletter Featuring Hot TV Tips

<http://www.QualityTVForYou.info> – Authorized Retailer For PC Satellite TV

Satellite Insight

Direct TV Advisor

Wilson Electronics

J.D. Power and Associates